REPORT OF THE STANDING POLICY COMMITTEE

ON PROTECTION AND COMMUNITY SERVICES

DATED JUNE 27, 2000

On motion of Councillor Vandal, Clause 1 of the Report of the Standing Policy Committee on Protection and Community Services, dated June 27, 2000, was considered.

Report of the Ad Hoc Committee to Review Smoking and Environmental Tobacco Smoke in Indoor Public Places
File EH-1.2 (Vol. 9)

937 - 1. Note: In accordance with Section 61.5 of the Procedure By-law No. 5400/64 as amended, the Executive Policy Committee recommends that Council grant an extension of time of 120 days for consideration of the matter.

Moved by Councillor Vandal,

Adoption of the clause.

Carried.

REPORT OF THE STANDING POLICY COMMITTEE

ON PROTECTION AND COMMUNITY SERVICES

DATED OCTOBER 2, 2000

On motion of Councillor Vandal, the Report of the Standing Policy Committee on Protection and Community Services, dated October 2, 2000, was considered clause by clause.

Moved by Councillor Vandal,

That the Consent Agenda, Clauses 1,2,3,4,5,6,7,8,9,10 and 11, be adopted.

Councillor Vandal requested that Clauses 2 and 3 be pulled from the Consent Agenda.

The motion to adopt the Consent Agenda, Clauses 1,4,5,6,7,8,9,10 and 11 was put and declared carried.

Agreement with Manitoba Public Insurance Corporation for Winnipeg Police Service Members' Participation in a High School Driver Education Program File GF-2 (Vol. 53)

938 - 1. The Standing Policy Committee on Protection and Community Services has been advised that the Winnipeg Police Service, Training Division, Vehicle Operations Unit and the Road Safety section of Manitoba Public Insurance have developed a proposal to enhance the High School Driver Education program.

The proposal is titled "Driver's Edge - Cops as Co-Pilots" and offers an incentive to students participating in the High School Driver's Education program. As the incentive, students who perform at a high level, or who have made the greatest improvement in their driving ability during the program, would be selected to receive a day of training with Winnipeg Police Service Vehicle Operations Instructors.

The intent of this proposal is to improve the driving skills of this group of high-risk teenage novice drivers. The day of advanced training would provide an hour of theory and five hours of practice to develop the skills of collision avoidance, brake and escape techniques and visual tracking.

The training itself would be conducted off-street at the Winnipeg Police Service Vehicle Operations Centre at the Red River Ex Grounds, using police training vehicles. A total of 192 students would be offered the training, which would be presented over 16 Saturdays, from October through May in each of the next two years beginning in October, 2000. A maximum of 12 students per day would receive instruction from Winnipeg Police Service Vehicle Operations Instructors.

The funding from Manitoba Public Insurance would contribute approximately 83% of the cost of salaries and pension benefits, up to a maximum of \$15,000.00 per year for each of the two years, for the off-duty officers presenting the training. The City of Winnipeg Police Service would be responsible for supplying the vehicles, facilities, and any remaining salary costs and pension benefits. Manitoba Public Insurance will also indemnify the City of Winnipeg and the Winnipeg Police Service from any claims resulting from the operation of this program, except for those claims arising out of wilful and/or criminal acts.

The benefits to the City of Winnipeg, the Winnipeg Police Service, Manitoba Public Insurance, the students and the public at large are:

- improving attitudes towards traffic law enforcement and the rules of the road in a high risk group of drivers
- improving driving behaviour, driving skills and the ability to avoid collisions in a high risk group of drivers
- decreasing probability of bad driving during the time leading up to the program and during the program
- reducing the probability of motor vehicle collisions, fatalities and driving convictions
- fostering improved and personal relationships between youth and police
- demonstrating community commitment by the Winnipeg Police Service, and
- improving public relations through positive media exposure.

An additional benefit to the Winnipeg Police Service Training Division is the certification, at no cost to the City of Winnipeg, of 13 Winnipeg Police Service Vehicle Operations Instructors as Provincial Driving Instructors. This certification will also enable the Winnipeg Police Service Training Division to market vehicle operations courses to non-police clients as a component of its Alternative Service Delivery model.

Council approval is required to enter into agreements with other levels of government or outside agencies.

A copy of the Financial Impact is outlined on Appendix "A".

The Standing Policy Committee on Protection and Community Services recommends:

- I. That the City of Winnipeg enter into an agreement with Manitoba Public Insurance (MPI) to receive partial funding to a maximum of \$30,000.00 for Winnipeg Police Service (WPS) members to participate in a special incentive for students attending the High School Driver Education program.
- II. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Adopted by consent.

Recommendations for Amusement Tax Exemption File FL-6 (Vol. 22)

939 - 2. The Standing Policy Committee on Protection and Community Services has considered recommendations received from the Winnipeg Arts Advisory Council for exemption to the Amusement Tax By-law.

The Standing Policy Committee on Protection and Community Services submits draft by-law and recommends:

I. That the following list of exemptions be added to Schedule "E" of the Amusement Tax By-law No. 3107/81, namely:

Adhere and Deny for:

The Madman and the Nun at 405 - 52 Albert Street from March 19 to 24, 2001

Gas Station Theatre at the Gas Station Theatre for: *Big Stupid Improv Show* on October 28, 2000

Crumbs on November 9 and 10, 2000

Groundswell Inc. 2000/2001 Season at the Eckhardt Gramatte Hall for:

Molinari Quartet in January 2001 Amarchord on February 13, 2001 Another Look to Spain on March 31, 2001

Cabaret Concert on April 27, 2001

Jazz Winnipeg Inc. for:

An Evening of Manitoba Jazz 00 at the Hotel Fort Garry on November 10, 2000

Manitoba Chamber Orchestra's 2000/2001 Season for:

Christopher Millard and Camille Churchfield at the Westminster Church on February 7, 2001

Chamber Night at the Hotel Fort Garry on February 13, 2001

Tafelmusik at the Westminster Church on February 23, 2001

Timothy Vernon and Jonathon Crow at the Westminster Church on March 27, 2001

Chamber Night - Wind Players at the Westminster Church on April 25, 2001

Orchestral Concert at the Westminster Church on May 2, 2001

Manitoba Opera Association for:

Barber of Seville at the Centennial Concert Hall on April 28, May 1 and 4, 2001

Rose and Max Rady Jewish Community Centre at the Berney Theatre, the Asper Jewish Community Campus for:

Bucky Pizzarelli on January 14, 2001

Tommy Ambrose with the Ron Paley Big Band on February 11, 2001

Peter Appleyard and Friends on March 11, 2001

Benny Green Trio on March 25, 2001

Toots Thielemans on April 22, 2001

Carol Sloane on May 6, 2001

Dick Hyman on June 10, 2001

The Little Opera Company's 2000/2001 Season for:

A Canadian Opera at the Deaf Centre of Manitoba from May 11 to 13, 2001

Gallantry at the Summer Fringe Festival in July/August 2001

Face on the Bar Room Floor at the Deaf Centre of Manitoba from September 27 to 29, 2001

Christmas Recital at Young United Church on December 8 and 9, 2001

University of Manitoba School of Music 2000/2001 Season for:

Opera Workshop at the Gas Station Theatre on January 12 and 13, 2001

University Orchestra at the First Presbyterian Church on January 31, 2001

University Orchestra at the First Presbyterian Church on March 28, 2001

University Singers Spring Concert at a venue to be announced in the spring of 2001

Virtuosi Concerts Inc. 2000/2001 Season at the Eckhardt Gramatte Hall for:

Virtousi Concerts on January 6, 20, February 10 and March 10, 2001

Mondetta-Stage Performances on January 27, February 3, 16, 17, 23, 24, March 3, 17, 18, 24, April 9, 11 and 21, 2001

Winnipeg Jazz Orchestra at the Muriel Richardson Auditorium for:

2000/2001 Season on February 4, March 14 and May 9, 2001

Winnipeg Jewish Theatre's 2000/2001 Season for:

The Waltonsteins at the Berney Theatre on February 17 and 18, 2001

The Gathering at the MTC Warehouse Theatre from May 3 to 13, 2001

Winnipeg Philharmonic Choir for:

Song Cycles - For the Heart at the Bethel Mennonite Church on March 18, 2001

Winnipeg Symphony Orchestra's 2000/2001 Season at the Centennial Concert Hall for:

Classics on January 12 and 13, 2001

The New Music Festival from January 19 to 27, 2001

Bravo Babar on February 11, 2001

The 1800's on February 15, 2001

Love Stories from 42nd Street from February 16 to 18, 2001

Classics on February 23 and 24, 2001

The 1900's on March 1, 2001

Orchestra Showcase from March 2 to 4, 2001

Classics on March 9 and 10, 2001

Roald Dahl's Little Red Riding Hood on March 11, 2001

Classics on April 6 and 7, 2001

Elgar on April 19, 2001

The Best of Gilbert and Sullivan from April 20 to 22, 2001

Broadway for Kids on May 6, 2001

Classics on May 11 and 12, 2001

The Crown Royal Evening: A Tribute to Bramwell Tovey on May 13, 2001

Women's Musical Club of Winnipeg 2000/2001 Season at the Muriel Richardson Auditorium for:

Concert Series on January 28 and April 22, 2001

Winnipeg Mennonite Theatre at the Gas Station Theatre for:

The Right Reason from November 1 to 3, 2000

II. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Moved by Councillor Vandal,
Adoption of the clause.

In amendment,

Moved by Councillor Vandal, Seconded by Councillor Thomas,

THAT the recommendation be amended by adding the following words at the end of Recommendation I., namely:

"Mennonite Oratorio Choir of Canadian Mennonite University for:

Mennonite Oratorio Choir Fall Concert at the Centennial Concert Hall on November 12, 2000"

The amendment was put and declared carried.

The motion for the adoption of the clause, as amended, was put and declared carried.

Council recessed at 11:58 a.m. and reconvened at 1:35 p.m.

Councillors De Smedt, Lubosch, Prystanski, Smith, Steek and His Worship Mayor Murray entered the meeting after Council had reconvened.

City of Winnipeg Cultural Policy Files FL-6 (Vol. 22) and FG-3 (Vol. 41)

940 - 3. The Standing Policy Committee on Protection and Community Services has been advised that on July 9, 1996, the Mayor's Office announced the review of a Cultural Policy for the City of Winnipeg and outlined the names of citizens to sit on the Cultural Policy Review Panel.

In 1996 and 1997, a Public Consultation process and a review of City of Winnipeg cultural policies was carried out by the Cultural Policy Review Panel.

On June 11, 1997, the Executive Policy Committee heard Harold Buchwald, Chairperson of the City of Winnipeg Cultural Policy Review Panel, in delegation. Mr. Buchwald presented the document, "Into the 21st Century: Arts and Culture in Winnipeg", which among its recommendations included:

- 1. The City should restructure the Winnipeg Arts Advisory Council into a more formally structured, autonomous granting body, having independent (non-political) responsibility for making grants.
- 2. The City's appropriation to the Winnipeg Arts Advisory Council for grants be raised to \$5.00 per capita, to be phased in over four years, starting in 1997, after which it should increase with the cost of living.
- 3. The City should adopt a Public Art Program.

In a presentation to the City in September 1997, and in subsequent presentations in 1998, 1999 and 2000, the Winnipeg Arts Advisory Council supported these recommendations. As well, community support, beyond arts and cultural organizations, was widespread. Groups as diverse as the Winnipeg Chamber of Commerce, the Aboriginal Council of Winnipeg, the Asper Foundation, the Exchange District and Downtown BIZ organizations, and the Rotary Club of Winnipeg wrote letters supporting the aforementioned recommendations.

Plan Winnipeg 2020 Vision, states, "The City shall recognize the importance of arts, entertainment and culture to its urban image, quality of life, and economic development." Plan Winnipeg further recommends that the City should establish an independent arts council and implement a public art strategy.

On November 29, 1999, the Standing Policy Committee on Protection and Community Services considered a report from the Executive Policy Committee Secretariat, dated September 28, 1999, with respect to the Cultural Policy Review.

On December 8, 1999, the Executive Policy Committee considered Clause 3 of the Report of the Standing Policy Committee on Protection and Community Services dated November 29, 1999, and laid the matter over for to 60 days, as outlined on Appendix "A". The matter was subsequently laid over on March 14, April 19 and May 17, 2000.

On June 14, 2000, the Executive Policy Committee referred back Clause 3 of the Standing Policy Committee on Protection and Community Services dated November 29, 1999, to the Standing Policy Committee on Protection and Community Services for further review.

On July 6, 2000, the Standing Policy Committee on Protection and Community Services re-considered Clause 3 from its report dated November 29, 1999, and referred the recommendation on the structure of the Winnipeg Arts Council back to the Winnipeg Arts Advisory Council (WAAC) for further review.

On October 2, 2000, the Standing Policy Committee on Protection and Community Services considered a report from the Chairperson of the Winnipeg Arts Advisory Council, which contained the following recommendations:

That the Standing Policy Committee on Protection and Community Services support the recommendations of the Winnipeg Arts Advisory Council, and implement the following changes to the City of Winnipeg Cultural Policy C302, namely:

- 1. That the Winnipeg Arts Advisory Council become the "Winnipeg Arts Council (WAC)" an independent not-for-profit corporation, mandated by the City of Winnipeg to:
 - Manage and carry out the City of Winnipeg's arts and cultural funding programs, exercising final arms-length authority to approve and issue cultural grants.
 - Present for approval to the Executive Policy Committee, a Three-Year Arts and Culture Business Plan to be adopted on an annual basis.
 - Manage a Conditional Grant from the City designated to fund the approved programs.
 - Advise the City on cultural policy.
 - Explore partnerships and initiatives with other funding bodies, foundations and other groups.
 - Present to the City an Annual Report and an Audited Financial Statement.
 - Develop and maintain a cooperative relationship with all City Departments and staff working in cultural areas.
- 2. That the City of Winnipeg direct the "Winnipeg Arts Council" to develop a Public Art Policy and Program. This would be done in cooperation with the City's Film and Cultural Liaison Office and other appropriate City staff, and in consultation with community stakeholders and expertise, to be presented for approval to City Council on or before March 2001.
- 3. That upon approval of the above recommendations, the Standing Policy Committee on Protection and Community Services direct a one-time only allocation of \$63,500.00 to the Winnipeg Arts Advisory Council to assist with the implementation procedures necessary for the legal and organizational restructuring of your arts council. WAAC, City Council and the City Administration can explore which elements might be supported by in-kind services from the City.
- 4. That the City of Winnipeg increase its cultural funding allocation to the "Winnipeg Arts Council" to \$5.00 per capita, following the formula proposed in the Cultural Policy Review in 1997. Starting in 2001, the allocation would be \$3,260,000. Commencing in 2002, the level of funding should increase with the cost of living.

The Committee also heard from Pauline Riley, Board Member and Billie Stewart, Director, Winnipeg Arts Advisory Council in connection hereto. The Committee considered the four recommendations and concurred in Recommendations 1 and 2. The Committee referred Recommendation 3 to the Administration to identify which services outlined in the proposed expenses for the legal and organizational restructuring of the Winnipeg Arts Advisory Council could be performed internally and referred Recommendation 4., to the 2001 - 2003 Current Estimates for further review.

The Standing Policy Committee on Protection and Community Services recommends:

- I. That the City implement the following changes to the City of Winnipeg Cultural Policy C302, namely: -
 - A) That the Winnipeg Arts Advisory Council become the "Winnipeg Arts Council (WAC)" an independent not-for-profit corporation, mandated by the City of Winnipeg to:

- i. Manage and carry out the City of Winnipeg's arts and cultural funding programs, exercising final arms-length authority to approve and issue cultural grants.
- Present for approval to the Executive Policy Committee, a Three-Year Arts and Culture Business Plan to be adopted on an annual basis.
- iii Manage a Conditional Grant from the City designated to fund the approved programs.
- iv Advise the City on cultural policy.
- v Explore partnerships and initiatives with other funding bodies, foundations and other groups.
- vi Present to the City an Annual Report and an Audited Financial Statement.
- vii Develop and maintain a cooperative relationship with all City Departments and staff working in cultural areas.
- II. That the City of Winnipeg direct the "Winnipeg Arts Council" to develop a Public Art Policy and Program. This would be done in cooperation with the City's Film and Cultural Liaison Office and other appropriate City staff, and in consultation with community stakeholders and expertise, to be presented for approval to City Council on or before March 2001.
- III. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Moved by Councillor Vandal,

Adoption of the clause.

Carried.

(See Minute No. 964 for attachment)

Community Incentive Grant Application -General Sir Sam Steele Legion File PR-2.6(34) (Vol. 9)

941 - 4. The Standing Policy Committee on Protection and Community Services has been advised that the Lord Selkirk-West Kildonan Community Committee, at its meeting on September 5, 2000, considered an application from the General Sir Sam Steele Legion for a Community Incentive Grant in the amount of \$20,000.00, to assist with the General Sir Sam Steele "Project 2000".

The application does not meet the eligibility criteria contained in the Community Incentive Grant Program.

The Lord Selkirk-West Kildonan Community Committee recommended approval of a Community Incentive Grant to the General Sir Sam Steele Legion in the amount of \$20,000.00, for the purpose requested.

The Standing Policy Committee on Protection and Community Services concurred in the recommendation of the Lord Selkirk-West Kildonan Community Committee, and recommends:

- I. That the following eligibility criteria for the Community Incentive Grant Program, be waived in this instance, namely:
 - a) The organization is to be a non-profit community recreation and sport organization or a non-profit organization offering recreational services;
 - b) The project is to make a significant contribution to the long-term benefit of the community-at-large in terms of improved facilities, and
 - c) The project is to benefit the community-at-large and remain accessible to all members of the community.
- II. That a Community Incentive Grant in the amount of \$20,000.00, not to exceed a maximum of fifty percent (50%) of the total project cost, be approved to the General Sir Sam Steele Legion for the purpose requested, subject to the following conditions:
 - a) Confirmation of other funding sources;

- b) Approval of final plans and specifications for the project by the Director, and
- c) The applicant entering into a formal agreement with the City of Winnipeg.
- III. That the Proper Officers of the City be authorized to do all things necessary to implement the foregoing.

Adopted by consent.

Community Incentive Grant Application - Winnipeg Chinese Cultural and Community Centre Corporation
File PR-2.6(32) (Vol. 8)

942 - 5. The Standing Policy Committee on Protection and Community Services has been advised that the City Centre Community Committee, at its meeting on September 12, 2000, considered an application from the Winnipeg Chinese Cultural and Community Centre Corporation for a Community Incentive Grant in the amount of \$10,000.00, to assist with the cost of creating a refuge during the Holocaust Exhibit.

The application does not meet the eligibility criteria contained in the Community Incentive Grant Program.

The City Centre Community Committee recommended approval of a Community Incentive Grant to the Winnipeg Chinese Cultural and Community Centre Corporation in the amount of \$10,000.00, for the purpose requested.

The Standing Policy Committee on Protection and Community Services concurred in the recommendation of the City Centre Community Committee, and recommends:

- I. That the following eligibility criteria for the Community Incentive Grant Program, be waived in this instance, namely:
 - a) The organization is to be a non-profit community recreation and sport organization or a non-profit organization offering recreational services;
 - b) The project is to make a significant contribution to the long-term benefit of the community-at-large in terms of improved facilities, and
 - c) The project is not to compete with or duplicate other community facilities.
- II. That a Community Incentive Grant in the amount of \$10,000.00, not to exceed a maximum of fifty percent (50%) of the total project cost, be approved to the Winnipeg Chinese Cultural and Community Centre Corporation for the purpose requested, subject to the following conditions:
 - a) Confirmation of other funding sources;
 - b) Approval of final plans and specifications for the project by the Director, and
 - c) The applicant entering into a formal agreement with the City of Winnipeg.
- III. That the Proper Officers of the City be authorized to do all things necessary to implement the foregoing.

Adopted by consent.

Request to change the project description for a Community Incentive Grant -Grosvenor Square Business Improvement Zone File PR-2.6(32) (Vol. 8)

943 - 6. On May 24, 2000, Council adopted Clause 7 of the Report of the Standing Policy Committee on Protection and Community Services, dated April 10, 2000, for a Community Incentive Grant for the Grosvenor Square Business Improvement Zone in the amount of \$5,500.00, to assist with the cost of installing planters and murals on Grosvenor Avenue and Stafford Street. In adopting this clause, Council waived the following criteria:

- a) The organization is to be a non-profit community recreation and sport organization or a non-profit organization offering recreational services, and
- b) The project is to make a significant contribution to the long-term benefit of the community-at-large in terms of improved facilities.

On July 19, 2000, Council adopted a motion, with respect to waiving additional criteria for the Grosvenor Square Business Improvement Zone in order for the project to exceed fifty percent (50%) of the total project cost.

On September 12, 2000, the City Centre Community Committee considered a communication from the Grosvenor Square Business Improvement Zone, dated July 27, 2000, requesting a change to the original project description, to assist with the cost of planters, murals, area marketing, maintenance and power consumption for ornamental lights. The Community Committee recommended that additional criteria be waived in order for the project to proceed.

When this application was first considered and adopted by Council on May 24, 2000, and again on July 19, 2000, it did not meet the eligibility criteria contained in the Community Incentive Grant Program. Inasmuch as the Grosvenor Square Business Improvement Zone is now asking for a change in the project description, further criteria will have to be waived.

On October 2, 2000, the Standing Policy Committee on Protection and Community Services considered the recommendation of the City Centre Community Committee.

The Standing Policy Committee on Protection and Community Services concurred in the recommendation of the City Centre Community Committee and recommends:

- I. That the project description be amended to include: area marketing, maintenance and power consumption for ornamental lights.
- II. That the following eligibility criteria for the Community Incentive Grant Program, be waived in this instance, namely:
 - a. The project is not to compete with or duplicate other community facilities.
 - b. The application does not include confirmation of sufficient resources to maintain and operate completed projects, and
 - c. The project is to clearly articulate a plan of activities including projected work schedules, material, labour, equipment and other project requirements and lead to the completion of a substantial physical product.
- III. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Adopted by consent.

Community Incentive Grant Application - Willow Park Housing Co-op Ltd., and the Willow Park East Housing Co-op
File PR-2.6(34) (Vol. 9)

944 - 7. The Standing Policy Committee on Protection and Community Services has been advised that the Lord Selkirk-West Kildonan Community Committee, at its meeting on September 5, 2000, recommended approval of a Community Incentive Grant to the Willow Park Housing Co-op Ltd., and the Willow Park East Housing Co-op, in the amount of \$1,000.00, to assist with the cost of creating additional approaches, internal roadways, fencing and landscaping.

The application does not meet the eligibility criteria contained in the Community Incentive Grant Program.

The Lord Selkirk-West Kildonan Community Committee recommended approval of a Community Incentive Grant to the Willow Park Housing Co-op Ltd., and the Willow Park East Housing Co-op, in the amount of \$1,000.00, for the purpose requested.

The Standing Policy Committee on Protection and Community Services concurred in the recommendation of the Lord Selkirk-West Kildonan Community Committee and recommends:

- I. That the following eligibility criteria for the Community Incentive Grant Program, be waived in this instance, namely:
 - a) The organization is to be a non-profit community recreation and sport organization or a non-profit organization offering recreational services;
 - b) The project is to make a significant contribution to the long-term benefit of the community-at-large in terms of improved facilities, and
 - c) The project is not to compete with or duplicate other community facilities.
- II. That a Community Incentive Grant in the amount of \$1,000.00, not to exceed a maximum of fifty percent (50%) of the total project cost, be approved to the Willow Park Housing Co-op Ltd., and the Willow Park East Housing Co-op, for the purpose requested, subject to the following conditions:
 - a) Confirmation of other funding sources;
 - b) Approval of final plans and specifications for the project by the Director; and
 - c) The applicant entering into a formal agreement with the City of Winnipeg.
- III. That the Proper Officers of the City be authorized to do all things necessary to implement the foregoing.

Adopted by consent.

Sale of withdrawn and specialized library material File L-1 (Vol. 16)

945 - 8. On January 15, 1993, the Standing Committee of Planning and Community Services approved reducing the price of hardcover and paperback books after they have been on sale for more than one week.

Currently the prices for book sale items are:

\$4.00 for books, videos, compact discs in week 1

\$2.00 in week 2, \$2.00 per bag in week 3

\$.50 for paperbacks, cassettes, and periodicals in week 1

\$.25 in week 2, \$2.00 per bag in week 3

The Library sells many withdrawn items each year. The current pricing system works well except for materials with a higher purchase cost. The Library is currently selling these materials at a lower price relative to their initial cost.

The Library would raise additional revenue that could be used to purchase new material, if it could sell specialized material for ten dollars an item rather than the current four dollars per item. If the material did not sell at ten dollars it would then be placed in the regular book sale.

The Library requires Council approval to change its fees and charges.

Financial Impact:

It is anticipated that the Library will realize approximately \$4,000 per year in additional revenue at the higher selling price.

The Standing Policy Committee on Protection and Community Services recommends:

- I. That the Library be authorized to sell specialized library materials that have been withdrawn from the collection, including reference books for \$10.00 each.
- II. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Adopted by consent.

Collection Agency Fee File L-1 (Vol. 16)

946 - 9. The Standing Policy Committee on Protection and Community Services has been advised that the during the 1980's the Library Services Division contracted with collection agencies for the retrieval of overdue Library material and the payment of outstanding accounts. The Library also took some accounts to small claims court.

In 1990, when the automated circulation system was implemented the Library suspended the use of collection agencies until the effectiveness of the new circulation system in managing overdue accounts could be determined.

The automated circulation system greatly improved collection management and increased fine revenue collected from approximately \$300,000 in 1990 to approximately \$513,000.00 in 1995.

On June 3, 1997, the former Standing Policy Committee on Planning and Community Services considered a report from the Commissioner of Planning and Community Services, dated December 30, 1996, with respect to Management of overdue library materials. The report recommended:

- 1. That approval be given to the Library Department to engage in a pilot project to evaluate the effectiveness of the following options for the recovery of accumulated customer debts:
 - a) contract with a collection agency for amounts over \$100.00, such contract to be cost neutral to the Library Department;
 - b) proceed to small claims court for selected accounts;
 - c) forward selected outstanding files to a credit bureau.
- 2. That authority be given to the Library Department to clear all outstanding customer accounts after 6 years, or once all reasonable measures have been followed by the Department for the resolution of these accounts.

On May 4, 1998, the Library initiated a pilot project to resolve outstanding customer accounts. The Library hired NCN Financial Recovery Specialists as the collection agency of record. NCN Financial Recovery Specialists recovered \$41,000 in fines, fees and materials in 1998 and 1999.

The Library considered the pilot project a success and through a tendering process has contracted with Unique Management to collect overdue fines and materials from users.

The Library Services Division currently notifies users twice by automated telephone call and once by mail when material goes overdue and begins to accumulate library fines. The Library Services Division will continue this practice. However if this proves unsuccessful the Division will send Unique Management all accounts that are over \$50.00 and are 60 days overdue.

The Library Services Division has contracted Unique Management to assist with the collection of fines and materials. Unique Management currently provides this service to over 200 Libraries in North America. Unique Management will bill the Library monthly a set amount for each account sent to them.

Unique Management will send two letters to individuals and will also contact them in person if there has been no response. As well, Unique Management will send outstanding accounts over \$300.00 to a credit bureau after this process has been exhausted.

The extra fines that the Library Services Division collects, plus the collection agency fee, will be used to offset Unique Management's monthly bill. In addition, the Library Services Division would retrieve valuable materials at minimal cost. The Library Services Division estimates that they will provide Unique Management 400 new accounts per month.

Unique Management projects that the Library will receive 50 - 75 % of the materials and fines from accounts that are turned over to Unique Management. The Library Services Division anticipates that it will receive approximately \$50,000 of material annually. The Division will not have to replace as many lost items and will therefore be able to purchase more new items.

All new fees, charges and changes to the Library Reserve Fund (Policy C425) must be approved by City Council.

A copy of the Financial Impact is outlined on Appendix "A".

The Standing Policy Committee on Protection and Community Services recommends:

- I. That approval be given to the Community Services Department to introduce a \$10.00 collection agency fee as part of the Library Services Division collection of outstanding fees and materials.
- II. That approval be given to the Community Services Department to amend the terms of the Library Reserve Fund to include a collection agency fee.
- III. That approval be given to the Community Services Department to reduce the transfer payment to the Library Reserve Fund by the amount of the collection agency cost.
- IV. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Adopted by consent.

Food for Fines Week - Library Services File L-1 (Vol. 16)

947 - 10. The Standing Policy Committee on Protection and Community Services has been advised that the Library Services Division has not conducted an amnesty week since 1983.

The Library proposes holding a Food for Fines Week in November 2000. Any library users with outstanding material will be allowed to return their overdue items and have existing fines waived. In exchange for this exemption the public is asked to provide a donation to Winnipeg Harvest. Members will continue to pay for the replacement of materials they have not returned.

Many libraries including Steinbach and Kansas City hold amnesty periods to allow the public to return material to the Library without penalty. The addition of donations to Winnipeg Harvest is a further enhancement of this program. The amnesty is beneficial to the Library in other ways including:

- 1. The Library will retrieve items that would otherwise not be returned
- 2. Accounts will be cleared and potential borrowing increased
- 3. Winnipeg Harvest will benefit from additional stock during the holiday season

The Library has contracted with a collection agency to handle outstanding accounts. The amnesty will clear many accounts and reduce the number sent to the collection agency. The amnesty is anticipated to be a one time opportunity to clear outstanding accounts and ensure that the collection agency process is more productive.

Council approval is required to implement an amnesty week that will result in a loss of revenue to the Library Reserve Fund (Policy C425).

A copy of the Financial Impact is outlined on Appendix "A".

The Standing Policy Committee on Protection and Community Services recommends:

I. That the Library Services Division, Community Services Department, be authorized to grant library users a one time amnesty from accumulated fines in exchange for voluntary donations to Winnipeg Harvest for the week of November 20 to 26, 2000, inclusive.

II. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Adopted by consent.

Renewal of Agreement between the City of Winnipeg and the Friends of the Assiniboine Park Conservatory to operate the Assiniboine Park Gift Shop File PR-7.1 (Vol. 10)

948 - 11. On June 26, 1997, Council adopted Clause 3 of the Report of the former Committee on Protection, Parks and Culture, dated June 13, 1997, with respect to a recommendation to retain the services of the Friends of the Assiniboine Park Conservatory to operate a Conservatory Gift Shop.

On May 28, 1998, the City of Winnipeg entered into an agreement with the Friends of the Assiniboine Park Conservatory to operate the Assiniboine Park Conservatory Gift Shop for a three-year term expiring on June 12, 2000.

On April 26, 2000, Council adopted Clause 10 of the Report of the Standing Policy Committee on Protection and Community Services, dated April 10, 2000, with respect to the following recommendations:

- A. That the Cultural Amenities and Services Division of the Community Services Department be re-named the Assiniboine Park Enterprise.
- B. That budgets for those functions presently provided by the Parks and Open Space Division of the Public Works Department relative to maintenance, operation, and event support within Assiniboine Park be immediately re-aligned under this re-named division, with service provision still the responsibility of the Public Works Department.

The Friends of the Assiniboine Park Conservatory is a volunteer support organization interested in the ongoing development and support of the Conservatory. In accordance with the terms and conditions of the subject agreement, the City will:

- Remain the owner of the Gift Shop.
- Have the right to inspect any documentation related to the operation of the Gift Shop.
- Have the right to request changes in financial reporting methods and practices of the Operator.
- Maintain the Gift Shop.
- Approve all merchandise selections.

In return, the Friends of the Assiniboine Park Conservatory have agreed to:

- Pay all costs and expenses of operating the Gift Shop and receive all revenue with such revenue to be used to benefit the Conservatory.
- Submit annual detailed financial statements.
- Keep the Gift Shop open at the same hours of the Conservatory and at any other times proposed by the Operator and approved in writing from the Administration.
- Provide and assume responsibility for all security for the Gift Shop.

As the initial term of the agreement has expired, it is recommended that the agreement be renewed subject to the aforementioned conditions. Moreover, in view of the recent re-organization of the Assiniboine Park Enterprise and upon the advice of the Legal Services Division, it is further recommended that the administration of this Agreement be reassigned from the Director of Public Works to that of the Director of Community Services.

There is no Financial Impact.

The Standing Policy Committee on Protection and Community Services recommends:

- I. That the Agreement dated May 28, 1998, between the City of Winnipeg and the Friends of the Assiniboine Park Conservatory to operate the Assiniboine Park Conservatory Gift Shop be renewed as of June 13, 2000, with the same terms and conditions except for:
 - a) Transferring the responsibility of administering the Agreement from the Director of Public Works to the Director of Community Services.

- b) Amending Section 1.01 (f) and Section 2.01 relative to the term; which shall be changed to one year with a provision to continue year to year thereafter unless terminated by either party upon 90 days notice.
- c) Amending Section 3.06 relative to hours of operation; which shall be changed to allow hours of operation to be mutually agreed upon by The Friends of the Assiniboine Park Conservatory and the Director of Community Services.
- d) Amending Section 4.01 relative to the sale of horticulturally and botanically related souvenirs, gifts and educational items; which shall be changed to products and items mutually agreed upon by The Friends of the Assiniboine Park Conservatory and the Director of Community Services.
- e) Such other terms and conditions as deemed necessary by the City Solicitor/Manager of Legal Services in order to meet the intent of Council.
- II. That the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Adopted by consent.

STANDING POLICY COMMITTEE ON PROTECTION AND COMMUNITY SERVICES

MOTIONS

Moved by Councillor Vandal,

Seconded by His Worship Mayor Murray,

949 - WHEREAS on May 8, 2000, the Standing Policy Committee on Protection and Community Services recommended that the Administration investigate ways to protect spectators at hockey games at the City's indoor public and community club ice arenas and said report to identify costs for implementing new safety measures;

AND WHEREAS on September 7, 2000, the Standing Policy Committee on Protection and Community Services considered a report from the Director of Community Services and the Director of Public Works, dated August 24, 2000, with respect to "Safety Measures for Indoor Ice Arenas - Request for Installation of Mandatory Netting in all Indoor Ice Arenas";

AND WHEREAS the Standing Policy Committee on Protection and Community Services concurred in the recommendations outlined in the Administrative report dated August 24, 2000, namely: -

- 1. That Option No. 2 be selected to ensure that the City of Winnipeg improves spectator safety in Arenas.
- 2. That Community Committees approve funds totalling \$67,500.00 from the Land Dedication Reserve for the purpose of providing netting on the side(s) of the rinks to improve spectator safety in arenas within their respective Community Committee areas (Option No. 2 in Table 1).
- 3. That the Community Services Department's Current Facilities Maintenance Budget be increased by \$5,000.00 to offset the increased maintenance due to the installation of the netting in Option No. 2.
- 4. That any arenas built in the future or undergoing major retrofits to the boards/glass systems conform to the CHA's current spectator safety recommendations.
- 5. That upon funding approval, the Director of Public Works will carry out this work.

AND WHEREAS four of the five Community Committees have already considered and concurred in the aforementioned recommendations;

THEREFORE BE IT RESOLVED that Winnipeg City Council proceed with this matter and give favourable consideration to approving funds totalling \$67,500.00 from the Land Dedication Reserve for the purpose of providing netting on the side(s) of the rinks to improve spectator safety in arenas within their respective Community Committee areas (Option No. 2 in Table 1).

AND BE IT FURTHER RESOLVED that the Proper Officers of the City be authorized to do all things necessary to effect the intent of the foregoing.

Carried.

STANDING POLICY COMMITTEE ON PROTECTION AND COMMUNITY SERVICES

CONSIDERATION OF BY-LAWS

950 - On motion of Councillor Vandal, By-law No. 7703/2000, a by-law of The City of Winnipeg to amend the Amusement Tax By-law No. 3107/81, was read a first, second and third time, the rule being suspended for the third reading, and was passed and ordered to be signed and sealed. File FL-6 (Vol. 23)